End of Life notice: iManage DeskSite and FileSite (December 2023) - Action may be required

Since the late 90's, the iManage desktop applications DeskSite and FileSite (also referred to as the "classic clients") have been the primary iManage experience for knowledge workers. Two decades of new features and improvements were added to these applications to make them the most full-featured, reliable, and high-performing document and email management applications in the legal industry.

When iManage divested from HP over six years ago, we began a journey: a journey to re-imagine "Work". We were driven by our vision to enable knowledge workers to get work done from anywhere—using intuitive applications on any device. iManage Work 10 was developed with new user experiences intended to delight users in key tasks of their daily work, and in turn, increase user adoption and satisfaction.

Following the introduction and successful adoption of iManage Work 10, along with our dedication to continually build on the existing success of Work 10, we are retiring all 9.x versions of the iManage classic clients and add-ons, including:

- iManage DeskSite
- iManage FileSite
- iManage OffSite
- Email Management for Outlook and the Outlook Module
- iManage Express Search
- iManage Miner
- iManage DealBinder Add-On

Some success factors included in our decision to retire the Classic Clients are as follows:

- The majority of iManage customers have upgraded to Work 10. Work 10 has proven itself across a variety of deployment sizes, industries, and regions in the world.
- A recent Forrester TEI study in corporate departments using iManage found those using Work 10 experienced an over 300% ROI thanks to attorney time savings. The study is available for download on imanage.com: Forrester TEI Study: Building a business case for modern document management.
- All iManage Technology Partners have updated their integrations to support the Work 10 interface with the Universal API, which makes the integrations more secure, resilient over connections with high latency, and cloud-ready.
- The latest iManage Work 10 desktop applications have been through rigorous security audits to ensure they comply with cloud and enterprise security standards. As we continue to introduce feature, security, and platform improvements, we will devote our efforts exclusively to the iManage Work 10 desktop applications.

Action

If you are a customer using any 9.x versions of the following classic client applications or add-ons, we recommend that you start planning a transition to iManage Work 10 based on the timelines published in this notice:

- iManage DeskSite
- iManage FileSite
- iManage OffSite
- Email Management for Outlook and the Outlook Module
- iManage Express Search
- iManage Miner
- iManage DealBinder Add-On

As of this notice, 9.x versions of iManage DeskSite, FileSite, and the classic client add-ons and modules listed above are in "Maintenance Mode", which means no new enhancements, new platform support or features will be added to these products. Software xes or patches will only be issued for Priority 1 (P1) and security or data corruption level issues as de ned by our support policies.

NOTE: Customers current on software maintenance or Cloud subscriptions for these applications, add-ons, and modules are entitled to an upgrade of the latest version of iManage Work 10. For any questions about your entitlements, please contact your iManage account representative.

End Of Support date: June 30, 2023

We will continue to take support requests related to the 9.x versions of iManage DeskSite, FileSite, and classic client add-ons and modules listed above until June 30, 2023.

Beginning July 1, 2023, we will only take support requests related to the iManage Work Desktop for Windows and iManage Work Desktop for Mac applications.

End Of Life date: December 29, 2023

All support articles, documentation, and software downloads for the retired components and historical versions of the applications listed above will be removed from Help Center (help.imanage.com) after December 29, 2023.

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