



# Citrix solutions for legal

Improve attorney productivity. Protect client data.

As competition increases and new business models emerge, law firms must learn to adapt or they risk losing valuable clients. Partners are constantly trying to maintain the delicate balance of being flexible enough to keep attorneys productive and attract top talent while also keeping up with the strict standards that clients demand to ensure their business is secure. Citrix transforms how attorneys and staff work on any device, anywhere with access to the information they require – improving relationships and increasing business and workforce flexibility.

## SNR DENTON

**SNR Denton**, one of the 25 largest global law firms, wanted traveling attorneys that get asked for information at all times of the day to respond to clients with speed and confidentiality. SNR Denton chose Citrix XenDesktop, XenApp and Receiver to enable attorneys with secure, self-service access to data, apps and desktops, on any device. Attorneys now get clients the information they need, at the moment they ask for it, regardless of where they're working.

Embracing mobility can positively impact how you operate, interact with clients and attract and retain your workforce. However, the right technologies are required to deliver the resources attorneys and paralegals depend on, without putting client data at risk. Controlling that risk can be challenging since clients and regulators can check and audit the security policies of law firms that hold confidential information. With fluctuating staff, incoming new hires, interns and contractors and cross-firm attorney collaboration, you need a solution that is flexible. Provide secure access, quickly, to any device, in any location, allowing attorneys and staff to work from home or wherever is most convenient for clients.

Citrix® mobile workspaces can help your law firm improve workforce productivity, organizational performance and client satisfaction, while addressing your valued clients' data security requirements. With a strong presence in the legal sector, and years of experience addressing the needs of your financial services, healthcare and government clients, Citrix can be trusted to help:

- Increase productivity, improve work-life balance and ensure satisfaction by delivering secure anywhere, any device access to applications and data
- Achieve operational efficiencies and accelerate time-to-value for acquisitions by delivering IT as a centralized, cloud service.
- Protect sensitive client information and avoid costly, reputation-damaging breaches by using secure-by-design systems carefully architected to minimize vulnerabilities.
- Improve attorney-client relationships and enable faster response time by providing anytime access to secure file sharing and collaboration tools.



**Burr & Forman LLP**, a full-service law firm needed to make a smooth transition from a BlackBerry Enterprise Server environment to a MDM platform that supported corporate-issued and BYO devices, and ensured productivity and uptime, a great user experience, mobile application support and control over rogue devices. The firm chose XenMobile for its ease of use, LDAP integration and security, leveraging the product to roll out 75 user-requested mobile apps, including TrialPad and Docs2Go, to 250 attorneys.

## Skadden

**Skadden, Arps, Slate, Meagher & Flom LLP**, an award-winning firm with 1,800 attorneys wanted to provide technical support for people working remotely at night and on weekends. The firm selected GoToAssist, enabling IT to remotely view, diagnose and solve problems online in real-time to increase workforce productivity. The product also enables Skadden's support team to collaborate on issues and provide instant visual training on demand.

Citrix solutions transform the way legal professionals work and how law firms deliver IT services. These solutions include:

### Desktop and application virtualization powered by XenDesktop® and XenApp®

Attorneys gain access to the Windows applications they need, from any device, no matter where they're working. For paralegals or legal assistants, IT can deliver a locked-down desktop to low-cost thin clients. Centralized management of desktop images and apps simplifies IT operations and reduces costs. Data remains in the datacenter, protected through encryption, secure remote access, event logging and multi-factor authentication.

### Enterprise mobility management powered by XenMobile®

Attorneys get single-click access to mobile, web and Windows apps and data on any personal or corporate device to increase productivity, without creating risk. Productivity apps, including secure mail, browsing and data sharing, seamlessly integrate together to streamline work. IT maintains end-to-end security and compliance in line with client's requirements.

### Data sync and sharing powered by ShareFile®

Files, including large legal documents and confidential client information, can be securely shared among attorneys and clients on the go to speed up client response. Create a repository of common contracts and case files accessible by anyone IT designates. Integration with document management systems such as iManage and Worldox reduces risks and saves time.

### Social collaboration powered by GoToMeeting® with HDFaces®, Podio® and GoToTraining®

Employees can collaborate with each other and work face-to-face with clients from anywhere using screen-sharing and high-definition video conferencing. Social collaboration with Podio enables lawyers to work on cases with clients and internal groups, without location barriers. Attorneys and staff can increase knowledge and acquire specializations through online training.

### Remote support powered by GoToAssist®

IT can centrally support attorneys working anywhere, on any device, minimizing billable hours lost from IT issues.

### Cloud networking powered by CloudBridge™ and NetScaler®

IT can optimize, control and secure the delivery of applications and client information over the network, increasing data protection and minimizing the performance impact of applications such as eDiscovery tools. A unified management framework provides load balancing, global traffic management, advanced security features, data scaling, app visibility and desktop delivery. Access control, auditing and reporting help IT manage compliance and data protection requirements.

## 5 best practices to make security everyone's business

Employees are among a law firm's greatest risks to the security of client data and confidential information. Use these five proven techniques to strengthen your security strategy and protect your business.

### 1. Educate attorneys and staff

Creating an informed, security-conscious workforce is the first line of defense against security threats. Teach partners, attorneys and staff how to work safely from any location, on any device. Tailor your security message in a way that's easily understood and relevant to the individual's role.

### 2. Engage with partners and practice leaders

Building a strong relationship between IT and your firm's executives is essential to effective security. Regular meetings ensure that IT leaders understand the unique risks and requirements of clients, enabling them to provide appropriate safeguards.

### 3. Take a modern and mobile look at security policies

Many devices, networks and storage systems that employees rely on today are outside IT control. Assess how strictly you want to limit access to data based on employee location and device. Consider graduated policies that protect client information more carefully than public information, and provide less access from BYO devices than from enterprise-grade devices.

### 4. Enforce policies fairly and consistently

Ensure that security policies hold value over time and are kept current as the business evolves. Enforce policies fairly and consistently so people expect predictable consequences.

### 5. Automate security

Use security software to automate policy enforcement. Encrypting business data on mobile devices by default and specifying which apps can open email attachments are examples.

Learn more at [www.citrix.com/secure](http://www.citrix.com/secure).

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**Pacific Headquarters**  
Hong Kong, China



#### About Citrix

Citrix (NASDAQ:CTXS) is a leader in mobile workspaces, providing virtualization, mobility management, networking and cloud services to enable new ways to work better. Citrix solutions power business mobility through secure, personal workspaces that provide people with instant access to apps, desktops, data and communications on any device, over any network and cloud. This year Citrix is celebrating 25 years of innovation, making IT simpler and people more productive. With annual revenue in 2013 of \$2.9 billion, Citrix solutions are in use at more than 330,000 organizations and by over 100 million users globally. Learn more at [www.citrix.com](http://www.citrix.com).

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