tricerat®

CORNERSTONE.IT

Gear up for the New Work Landscape

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Meet Our Team of Experts

Jeff Harris
Client Systems Architect
Jeff.Harris@Cornerstone.IT
646-530-8937

Jim Moreo
Principal
Jim.Moreo@Cornerstone.IT
646-530-8920

Andrew Parlette
CTO
aparlette@tricerat.com
443-548-0523

Hannah Byrne
COO
hbyrne@tricerat.com
443-548-0533

Agenda

- How can you ensure a secure WFH environment?
- How can you plan for a hybrid work environment?
- How can you plan for a transition from traditional office work?

About Cornerstone.IT

Experience

Solution Design

Best Practices

Systems Integration

Managed Services

THE CHANNEL CO. CRN MSP 500 2020

THE CHANNEL CO. CRN TECH ELITE 250 2019

Channel Futures MSP 501 2019 WINNER

Inc. 5000 AMERICA'S FASTEST GROWING PRIVATE COMPANIES

SILVER SPONSOR 2020

AWARDS

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Partnerships

tricerat®

Microsoft

iManage

Partner
Gold
Specialist

Cisco Partner
Select Certified

vmware PARTNER
ENTERPRISE SOLUTION PROVIDER

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About Tricerat

Tricerat develops flexible enterprise management solutions for simplified printing and scanning. No matter your setup — Citrix, VMware, Microsoft, a traditional workstation or a hybrid — our printing and scanning solutions remove all barriers. Enable printing from any device, in any location, to any printer.

Printing

Scanning

Microsoft Gold Partner

vmware PARTNER TECHNOLOGY ALLIANCE

CITRIX Ready

How can you ensure a secure WFH environment?

Poll Question #1

What is your biggest challenge with staff working from home?

- ❑ **Data Security**
- ❑ **User Experience** (Convenience, Efficiency)
- ❑ **System Reliability/Performance**
- ❑ **End User Support & Training**

Data Security

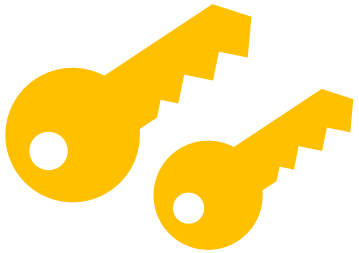
Firm Policies

Risk Assessment

Staff Changes

Social Media

Security Awareness Training



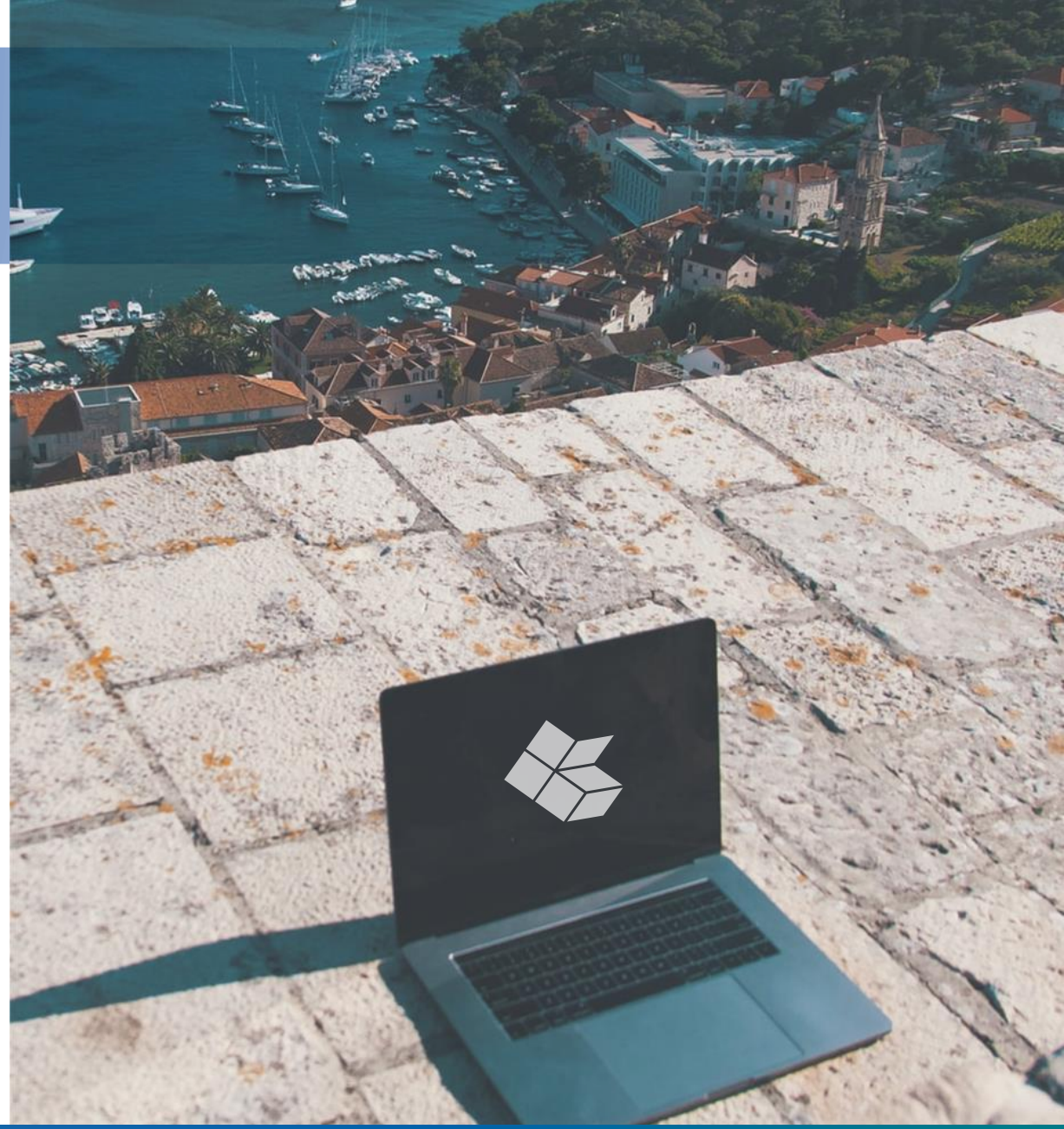
User Experience

Laptops vs Remote Desktop

Phones

Video Conferencing

Off-Hours Resources



System Reliability/Performance

- ✓ Scalability
- ✓ Health Checks
- ✓ Stress Tests
- ✓ Monitoring
- ✓ Maintenance

End User Support & Training

Ticket Volume

Home Network Support

Remote Deployments

Training

Poll Question #2

How soon do you see your office re-opening?

- ❑ 0-1 month
- ❑ 1-3 months
- ❑ 3-6 months
- ❑ 6+ months
- ❑ Not sure yet

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How do you plan for a hybrid work environment?

How can you plan for a transition from traditional office work?

Poll Question #3

What percentage of your company will return to the office full-time?

- ❑ 0%
- ❑ 25%
- ❑ 50%
- ❑ 75%
- ❑ 100%

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Re-Opening the Office – Logistics

Building/Capacity Restrictions

Social Distancing

Deskside Support

Vendors/Visitors

Re-Opening the Office – Technology

Data Handling

Laptop Intake

Hybrid System

Role Changes

Re-Opening the Office – Planning

Speed

Human Element

Communication

Adaptable Plan

Q & A

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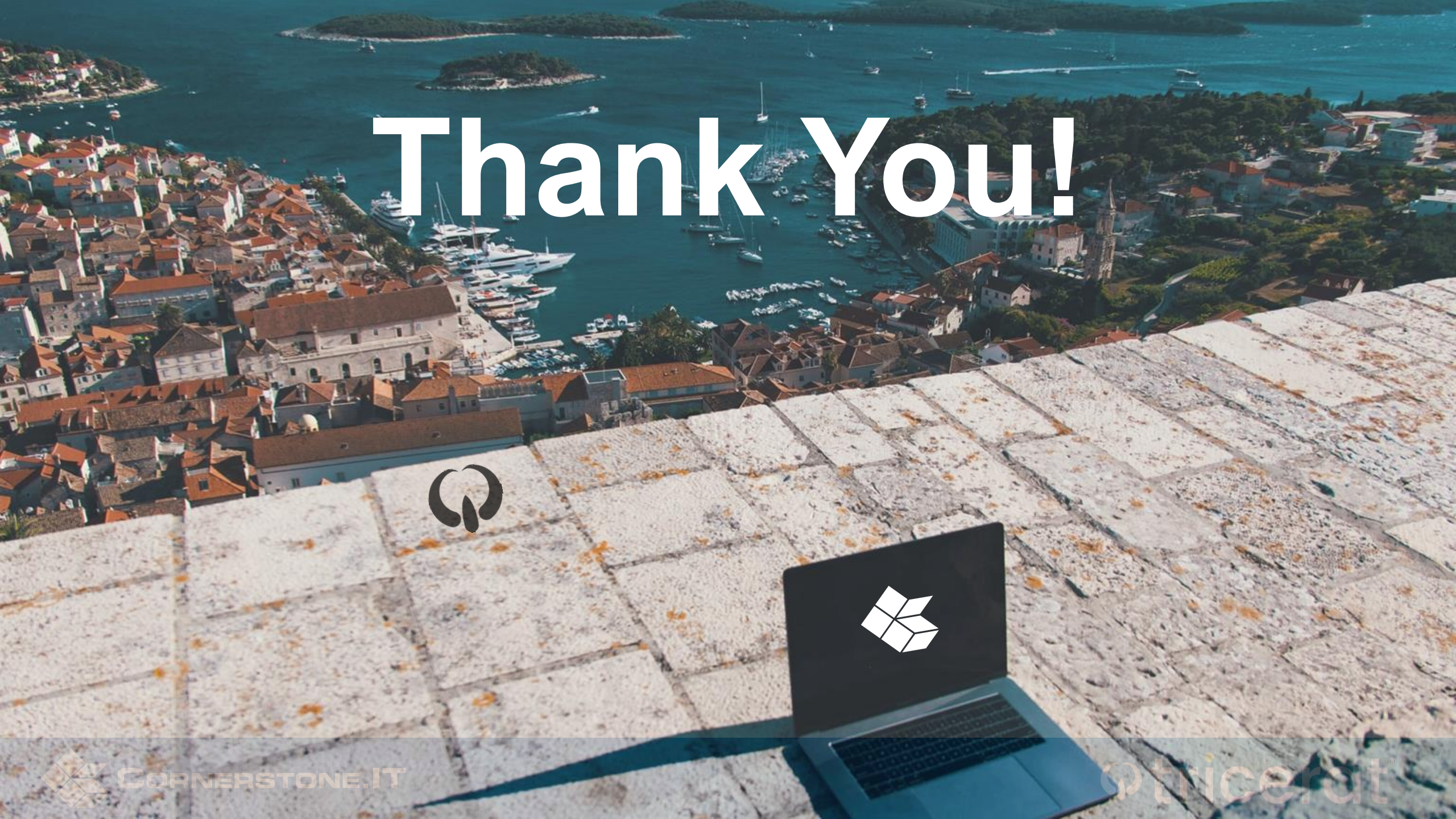
Thank You!
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